

Where can I go?

- ✓ Downtown
- ✓ Education
- ✓ Employment
- ✓ Grocery Stores
- ✓ Medical Facilities
- ✓ Museums
- ✓ Recreational Facilities
- ✓ Shopping
- ✓ Social Service Agencies



COMMENTS?

We can only resolve problems if informed of them, so please call the *Rcat* Office at 620-694-2913.

This project is funded in part by KDOT public transit program

Rcat 120 West Avenue B
 Hutchinson, KS 67501
 Phone: 620-694-2913
 Toll-Free: 1-888-458-2911
 Fax: 620-694-2767
 website: renogov.org/rcat

July 1, 2022

Reno County General Public Transportation

Reno County Area Transit
 120 W. Ave B Hutchinson KS
 620-694-2913



Fixed Route Service



Paratransit Service



Demand Response, Rural Specialized & Regional Service

General Public Transit Service providing safe, reliable transportation to the citizens of Reno County.



Welcome to *Rcat*

On behalf of Reno County, the Reno County Public Transportation Commission and employees of *Rcat*, we would like to welcome you to The *Rcat* Transit Service. The *Rcat* service is designed to provide transportation in Hutchinson/South Hutchinson and Reno County with ease. All rides are first come first served. Thank you for your interest in *Rcat*.

Temporary Hours of Operation
Starting on July 1, 2022

Monday-Friday
 8:00 a.m. - 5:00 p.m.

Saturday
 9:00 a.m. - 2:00 p.m.*

*General Public Demand Response service to the Hutchinson and South Hutchinson community.
 (No Fixed Route or Paratransit on Saturday)

Sunday
 Closed

Passengers are asked to observe good hygiene with frequent handwashing and responsible respiratory etiquette such as coughing and sneezing into their elbow bend and limiting physical contact with drivers and other passengers.

FARES FOR FIXED ROUTES

Exact fares must be paid in cash or by ticket.

Adult (19-59)	\$1.00
Senior (60 + over)	.50
Disabled	.50
Children (6-18)	.50
Children 5 and under	free *
*with paying passenger	
Current Student (w/I.D.)	.50

Ticket Bundle \$27.00/30 rides
 Ticket Bundle Discount \$12.00/30 rides
 (For those who qualify)

Ticket Book \$10.00/10 rides
 Ticket Book Discount \$5.00/10 rides
 (For those who qualify)

*Ticket purchases can be made at
 Rcat 120 West Avenue B. Hutchinson, KS. 67501*

FARES FOR PARATRANSIT

Door-to-door \$2.00

The *Rcat* Paratransit ADA mandated service is available within the city limits of Hutchinson and South Hutchinson. For persons with mobility impairments. Persons eligible will need to complete an application for this ADA service. Additional details, please inquire at the *Rcat* Office.

FARES FOR DEMAND RESPONSE

Exact fare must be paid in cash or by tickets. Drivers can not make change.

Door-to-door \$2.00

General Public Demand Response service. One way trip scheduling. \$2.00/per trip
 Note: If a return trip is needed, scheduling the return trip is required. \$2.00/per trip

FARES FOR RURAL SERVICE

Pick-up at Town Bus Stop

Adults (19-59)	\$4.00
Seniors (60+ over)	\$2.00
Disabled	\$2.00
Children (6-18)	\$2.00
Children under 5	free *
*with paying passenger	

Pick-up at Town or Rural Address

Adults (19-59)	\$8.00
Seniors (60+ over)	\$4.00
Disabled	\$4.00
Children (6-18)	\$4.00
Children under 5	free*
*with paying passenger	

FIXED ROUTE SERVICE WAVE AND RIDE

Fixed Route passengers are to be waiting at the curb ready to access the bus upon arrival.

The passenger should wave/raise a hand, letting the driver know a ride is needed.

The bus will pull to a safe area within the block along the route.
(mid-block preferred)

Have your fare or ticket ready to drop in the farebox when you board and drivers will do their best to help you get as close as possible to your destination.

As the bus nears your stop you may pull the cord above the window.

This signals the driver to stop.

Never run or cross in front of the bus.

TRANSFERS

The Fixed routes are designated to allow passengers to transfer to other routes. *Rcat* Drivers will issue a Transfer Ticket upon request. Transfer Tickets may only be issued and used at the Transfer Station (120 West Ave B) and the Walmart Transfer Point. Inquiries about Fixed route transfers, please call the *Rcat* office at 620-694-2913



REMINDERS FOR A SUCCESSFUL TRIP

All rides are first come first served.

You may share a bus with other customers, we suggest you:

- ◆ Check the map for routes and to see if a transfer will be necessary. Drivers can provide assistance with transfers.
- ◆ For fixed routes, allow up to one hour to reach your destination.
- ◆ Allow time for picking up/dropping off other passengers.
- ◆ Be prepared for delays due to traffic or bad weather.
- ◆ On return trips, be at the stop early. It is better to wait a few minutes than miss your scheduled ride.
- ◆ Specialized trip, *Rcat* vehicle will wait five (5) minutes at the designated spot, then will move on.
- ◆ Passengers are allowed to have only as many packages as they can reasonably carry in one trip on fixed route. Specialized services up to 50lbs or less. (Note: hazardous materials or firearms are not allowed)
- ◆ The Fixed Route driver is not permitted to assist with the loading and unloading of packages.
- ◆ Fixed Route Passengers or companions are responsible for getting packages into their destination.



Where Transit Goes
Community Grows

RURAL/SPECIALIZED SERVICE

In an effort to conserve time and money, we will run the route only when we know an individual wants a ride.

Rcat request advance notice and reservations for all trips taken on our specialized transportation. Trips may be scheduled up to seven (7) days in advance. It may be necessary to negotiate pick up times. *Rcat* will make every reasonable effort to provide Next Day Service if the schedule is open. Inquiries about this service please call 620-694-2913

CANCEL A RIDE

No worries, to cancel a request for a ride, contact the *Rcat* Office. In order to provide quality service to all passengers, cancellation notice must be made at least one (1) hour prior to the scheduled pick up. If your ride is a morning trip, notification needs to be made by 4:00p.m. the evening prior to the ride. Cancellations made within one (1) hour or less will be treated as a no-show and may result in a double fare on next scheduled trip.

Clarifying Common Misconceptions

- Service Animals
- Emotional Support Animals
- Pets

Please contact the *Rcat* Office for details and guidelines.
620-694-2913

PARATRANSIT SERVICE

To ride the *Rcat* Paratransit Service, approved certification eligibility is required. Special accommodation forms are available at the Reno County Public Transportation Department Office 120 West Ave B.

► Detailed *Rcat* Paratransit information and guidelines can be obtained at the Reno County Public Transportation Office 120 West Ave B. Inquiries about this service please call 620-694-2913.

DEMAND RESPONSE/ SPECIALIZED SERVICE

The *Rcat* Specialized service, Demand Response is a call-in service that provides door to door service to the community. Rides may be scheduled up to seven (7) days in advance, next day, same day if the schedule is open. One way trip scheduling. Inquiries about this service please call 620-694-2913.

REGIONAL TRANSPORTATION

Connection with Sedgwick County Department of Aging at Mount Hope to/from Wichita. Tuesdays only, please call 620-694-2913 for details and available times.

Detailed Passenger Guidelines
Can Be Obtained At Reno County Public
Transportation Department Office
120 West Ave. B
Hutchinson, KS 67501
Website: renogov.org/rcat

All Vehicles are Equipped with Lifts or
Ramps for Accessibility.