

Where can I go?

- ✓Downtown
- ✓Education
- ✓Employment
- ✓Grocery Stores
- ✓Medical Facilities
- ✓Museums
- ✓Recreational Facilities
- ✓Shopping
- ✓Social Service Agencies

Reno County Area Transit
 120 W. Ave B Hutchinson KS
 620-694-2913



Fixed Route Service



Paratransit Service



Rural & Regional Service

General Public Transit Service providing safe, reliable transportation to the citizens of Reno County.



Welcome to *Rcat*

On behalf of Reno County, the Reno County Public Transportation Commission and employees of *Rcat*, we would like to welcome you to The *Rcat* Transit Service. The *Rcat* service is designed to provide transportation in Hutchinson/South Hutchinson and Reno County with ease. Thank you for your interest in *Rcat*.

Hours of Operation

Monday-Friday

6:00 a.m.-7:00 p.m.

Saturday

7:00 a.m.-6:00 p.m.*

(*Note: Fixed Route Service Hutchinson and South Hutchinson only.)

Sunday

Closed

FARES FOR FIXED ROUTES

Adult (19-59)	\$1.00
Senior (60 + over)	.50
Disabled	.50
Children (6-18)	.50
Children 5 and under	free *
*with paying passenger	
Current Student (w/I.D.)	.50

Ticket Bundle \$27.00/30 rides

Ticket Bundle Discount \$12.00/30 rides
 (For those who qualify)

Ticket Book \$10.00/10 rides

Ticket Book Discount \$5.00/10 rides
 (For those who qualify)

Exact fares must be paid in cash or by ticket. Purchases can be made at the *Rcat* office.

Reno County Public Transportation Department
 120 W. Avenue B.
 Hutchinson, KS.

FARES FOR PARATRANSIT

Door-to-door \$2.00

The *Rcat* Paratransit ADA mandated service is available within the city limits of Hutchinson and South Hutchinson. For persons with mobility impairments. Persons eligible will need to complete an application for this ADA service. Additional details please inquire at the *Rcat* Office.

(Tickets can be used on Paratransit and Rural service)

FARES FOR RURAL SERVICE

Pick-up at Town Bus Stop

Adults (19-59)	\$4.00
Seniors (60+ over)	\$2.00
Disabled	\$2.00
Children (6-18)	\$2.00
Children under 5	free *

*with paying passenger

Pick-up at Town or Rural Address

Adults (19-59)	\$8.00
Seniors (60+ over)	\$4.00
Disabled	\$4.00
Children (6-18)	\$4.00
Children under 5	free*

*with paying passenger

COMMENTS?
 We can only resolve problems if informed of them, so please call the *Rcat* Office at 620-694-2913.

Reno County Area Transit
 120 West Avenue B
 Hutchinson, KS 67501

Phone: 620-694-2913
 Toll-Free: 1-888-458-2911
 Fax: 620-694-2767

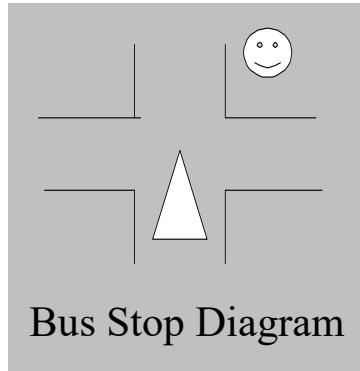
Website: renogov.org/rcat

Revised 11-12-2019



FIXED ROUTE SERVICE

The bus will stop for anyone standing at the “far side” of any intersection along the route. The passenger should raise a hand as the bus approaches so the driver will know a ride is needed.



Bus Stop Diagram

TRANSFERS

The routes are designed to transfer to the other routes. Transfer tickets can only be used at the Transfer Station and the Mall. The transfer is free but must be used within two (2) hours from the time it is issued. It may not be used as a return ticket on the route from which it is issued.

REMINDERS FOR A SUCCESSFUL TRIP

You may share a bus with other customers, we suggest you:

- ◆ Check the map for routes and to see if a transfer will be necessary. Drivers can provide assistance with transfers.
- ◆ For fixed routes, allow up to one hour to reach your destination.
- ◆ Allow time for picking up/dropping off other passengers.
- ◆ Be prepared for delays due to traffic or bad weather.
- ◆ On return trips, be at the stop early. It is better to wait a few minutes than miss your scheduled ride.
- ◆ Passengers are allowed to have only as many packages as they can reasonably carry in one trip. (Note: hazardous materials or firearms are not allowed.)
- ◆ The Fixed Route driver is not permitted to assist with the loading and unloading of packages.
- ◆ Fixed Route Passengers (or companions) are responsible for getting packages into their destination.

RURAL SERVICE

In an effort to conserve time and money, we will run the route only when we know an individual wants a ride. A 24-hour notice is required for the *Rcat* Rural Service. Inquiries about this service please call 620-694-2913.

Cancel

To cancel a request for a ride, please call the *Rcat* Office. In order to provide quality service to all passengers, cancellation notice must be made at least one (1) hour prior to the scheduled pick up. If your ride is an early morning trip, notification needs to be made by 6:00p.m. the evening prior to the ride. Cancellations made within one (1) hour or less will be treated as a no-show. Three No-Shows within 90-days results in a suspension of service for 30 days. A cancellation or no-show that is disability related may not count if the *Rcat* Office is notified. However, documentation may be required.

ALL VEHICLES ARE EQUIPPED WITH LIFTS OR RAMPS FOR ACCESSIBILITY.

PARATRANSIT SERVICE

To ride the *Rcat* Paratransit Service, approved certification eligibility is required. Special accommodation forms are available at the Reno County Public Transportation Department Office 120 West Ave B.

► Detailed *Rcat* Paratransit information and guidelines can be obtained at the Reno County Public Transportation Office 120 West Ave B. Inquiries about this service please call 620-694-2913.

REGIONAL TRANSPORTATION

Connection with Sedgwick County Department of Aging at Mount Hope to/from Wichita. Tuesdays only, please call 620-694-2913 for details and available times.

SERVICE ANIMALS

Please contact the *Rcat*/Reno County Public Transportation Department Office 620-694-2913 for details and guidelines.

DETAILED PASSENGER GUIDELINES CAN BE OBTAINED AT RENO COUNTY PUBLIC TRANSPORTATION DEPARTMENT OFFICE 120 WEST AVE B HUTCHINSON, KANSAS