

# Reno County Resources



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120 W. Avenue B  
Hutchinson, KS 67501

Phone: 620-694-2911  
[www.renogov.org/aging](http://www.renogov.org/aging)



We provide information and referral services to Reno County residents over 60 and to those who care for them.

**We enable informed  
decision-making**

- Medicare
- Free confidential information
- Ongoing assistance
- Advocacy & Referral

**We promote healthy  
Active aging**

- Educational Programs
- Workshops
- Publications



## Reno County Department of Aging

120 West Avenue B  
Hutchinson, Kansas 67501

Phone: 620-694-2911

Fax 620-694-2767

### Office Hours

Monday - Friday

8:00a.m.-12:00p.m. 1:00p.m.-5:00p.m.

Closed 12:00p.m.- 1:00p.m.

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***Aging Projects/Friendship Meals****112 West Sherman Hutchinson 67501**620-669-8201**Office 8a.m. - 4:30p.m.*

**Purpose:** Provides nutritionally balanced meals for persons age 60 and older.

**Services:** Congregate and home delivered hot meals, 5 days a week. Home delivered frozen meals are also available for evening, weekend, and holidays. Contact Aging Projects to check areas of availability.

**How to Reserve:** Reserve one day in advance, at the center of your choice.

**Fees:** Expected contribution is \$3.00 per meal.

**Hutchinson**

Central  
700 N. Walnut  
663-7491

**Turon**

Community Bldg.  
501 East Price  
497-6612

**Pretty Prairie**

Prairie Center  
300 S. Rhodes  
459-6572

**Sylvia**

Home delivered  
(only)  
669-8201

***America the Beautiful  
National Parks & Federal  
Recreational Lands Pass***

*Great Plains Nature Center*

*316-683-5499*

*Mon - Sat 9a.m. - 5p.m.*

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**Purpose:** Provides a discount of federal use fees to parks, monuments, and recreation areas administered by the federal government which charge entrance fees.

**Services:** The America the Beautiful pass is a lifetime entrance permit to Federal recreation lands.

**How to Apply:** Application must be made in person at any Federal recreation site or by mail.  
[www.nps.gov/findapark/passes.htm](http://www.nps.gov/findapark/passes.htm)

**Eligibility Requirements:** Citizens or permanent residents of the U.S., age 62 or older. Will need to provide proof of age by showing driver's license.

**Fees:** Lifetime Senior Pass—\$80  
Annual Senior Pass—\$20  
[www.usparkpass.com](http://www.usparkpass.com)

**Funding Source:** Federal Government

**American Red Cross  
Of  
South Central & SouthEast Kansas**  
707 N. Main, Wichita, KS 67203  
316-219-4000

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**Purpose:** To help people prevent, prepare for and respond to emergencies .

**Services:** Programs and services include CPR, first-aid, swimming, babysitting, Free Disaster classes; Emergency communications with military personnel and families; Community Blood Drives; and Project Deserve Utility Assistance.

**For information about any of these Services, contact the American Red Cross Office.**

**Source of Funding:** United Way of Reno County, program donations, and bequests



**Beyond Barriers**

*Formerly Prairie Independent Living  
Resource Center*

*115 East 4th Street, Hutchinson  
620-663-3989 or Toll-free 888-715-6818  
TDD-620-663-9920  
Mon - Fri 8:00a.m. - 5:00p.m.*

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**Purpose:** Provides services designed to empower an individual to participate in community life to the greatest extent possible, and to experience a productive, dignified life.

**Services:** Advocacy; Peer Counseling; Independent Living Skills Training; Information and Referral; Braille Literacy; The Work Program and Employment Counseling; Financial Management Services; programs for people age 55 and older with extensive vision loss.

**Funding Source:** Governmental grants.

**Web-site:** [www.beyondbarriersks.com](http://www.beyondbarriersks.com)

**BrightHouse**

125 W. 2nd, Ste. B, Hutchinson

Office: 620-665-3630

Crisis Line: 620-663-2522 (24 Hours)

Office: Mon. - Fri. 8:00a.m. to 4:30p.m.

E-Mail [info@brighthouseks.org](mailto:info@brighthouseks.org)

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**Purpose:** Provides confidential support, advocacy, information and referral to victims of domestic and sexual violence. Provides education and intervention information to adults & children.

**Services:** Crisis line; trained advocates offer confidential, emotional support to victims, family and friends; accompany victims to medical, legal, and court events; assistance filing petitions for protection from abuse order, stalking orders. Temporary emergency shelter for victims and their children; community education presentations; support groups for women & children.

**Fees:** None

**Funding Source:** City of Hutchinson, Reno County, United Way of Reno County, State and Federal grants, foundation grants, contributions and fundraising

***Carrefour Crisis Center***  
***Horizons Mental Health Center***

*1600 N. Lorraine, Ste. 202, Hutchinson*  
*toll free 800-794-0163*  
*24 hours, 7 days a week*

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**Purpose:** Provides immediate response to those in a crisis situation regarding any aspect of mental health.

**Services:** Emergency telephone and face-to-face crisis counseling and referral information.

**Fees:** Will not deny necessary and appropriate services to anyone solely due to the inability to pay. Fees may be adjusted or reduced to comply with applicable regulations.

**Funding Source:** City, County, State, Third Party Insurance, Fees.

***Christian Soup Ministry, Inc.***  
*301 East 3rd, Hutchinson*  
*620-662-6468*

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**Purpose:** A place of Christian fellowship and a source for basic needs for those unable to provide for themselves.

**Services:** Free Meals, groceries, and clothing.

**Food Bank**  
Tues. & Thurs.  
2:00 - 4:00 p.m.

**Clothing Bank**  
Tue., Thurs. & Sat.  
2:00 - 4:00p.m.

**Meals**  
Mon., Tues.,  
Thurs., and Sat.  
Serving begins at 5:00p.m.

Doors open at 1:00p.m .weekdays and 2:00 p.m. Saturdays. Delivery to seniors if by medical referral and low income. Donations accepted. Available to all in need.



## **Notes**

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## ***First Call for Help***

*17 W. 2nd Ave, P. O. Box 2203*

*Hutchinson, KS 67504*

*620-669-0159*

*Tues. & Thurs. 9a.m.-3p.m. Wed. 9a.m.-12p.m.*

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**Purpose:** Provides information, referral, and outreach services to citizens, organizations, and agencies in Reno County.

**Services:** Helps people of all ages obtain assistance in solving their special problems. Makes the delivery of social services more efficient by rendering timely, accurate information, making appropriate referrals, minimizing duplication, coordinating needed services, locating all available resources in the community and making subsequent contacts to see that the people get the help they need to the extent it is available to them.

**Funding Source:** City of Hutchinson, Reno County Department of Aging, and public donations.

**Horizons Mental Health Center**

1600 N. Lorraine, Ste. 202, Hutchinson

620-663-7595

Mon. 8am-5pm; Tues. 8am-7pm; Wed. 8am-5pm;  
Thurs. 8am-7pm; Fri. 8am-5pm

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**Purpose:** Provides a complete range of mental health services by specialized professionals.

**Services:** Counseling; Adult, Children, Marriage and Family Psychological Testing, Psychiatric Assessment, Community Based Services, Crisis, Adult & Children Case Management, Supportive Employment, Employee Assistance Program and Community Prevention and Education Services.

**Fees:** Horizons will not deny necessary and appropriate services to anyone solely due to inability to pay. Fees may be adjusted or reduced to comply with applicable regulations.

**Funding Source:** City, County, State, Third Party Insurance, and fees.

## ***Housing***

There are many levels of living accommodations available to facilitate a person's preference in lifestyles, activities and health care needs (list reflects Hutchinson address unless otherwise noted.) For information about services provided contact the facility.

**Collective Living** is a group of people brought together in a congregate situation with an independent lifestyle.

- Clusters Apartments** 620-663-6473  
1401 East 23rd, Hutchinson
- Commerce Gardens** 620-663-6291  
1801 Lyman Ave, Hutchinson
- Evergreen Park Townhomes** 620-960-1489  
1129 E. 33rd, Hutchinson
- Maplewood Townhomes** 620-669-8522  
1712-1717 Coventry Court
- Mennonite Friendship Communities** 620-663-7175  
600 W. Blanchard, So. Hutchinson
- Mill Manor** 620-727-7002  
110 S. Mill St., Arlington
- Mission Place** 620-662-8731  
3101 N. Plum, Hutchinson
- Prairie Village** 620-669-0810  
1300 East 33rd, Hutchinson
- Hutch Lofts** 620-663-2200  
720 North Main, Hutchinson



## ***Housing (continued)***

<b>Porter Commons</b>	620-663-2555
1415 Katie Drive, Hutchinson	
<b>Riverview Senior Residence</b>	620-259-6940
105 East 7th Ave., South Hutchinson	
<b>Sentney Lofts</b>	620-663-8920
126 E. 2nd, Hutchinson	
<b>Sunrise Acres</b>	620-665-6091
441 N. Washington, South Hutchinson	
<b>Terra Verde Apartments</b>	620-966-0274 Ext 102
118 E. Avenue A, Hutchinson	
<b>Walnut Court</b>	620-966-0274 Ext 102
102 E. 2nd, Hutchinson	
<b>Washington Heights</b>	620-665-5155
2700 N. Washington, Hutchinson	
<b>Wesley Towers</b>	620-663-9175
700 Monterey Place, Hutchinson	

## ***Housing Authorities (HUD Housing)***

**Cowley County Housing Authority**  
304 S Summit, Arkansas City 67005  
620-442-6063

**Hutchinson Office**  
1600 North Lorraine, Ste. 208, Hutchinson  
620-663-8415

## ***Housing (continued)***

**Independent Living** in apartments, duplexes and cottages which allows both an independent lifestyle and participation in facility activities.

<b>Legend of Hutchinson</b>	620-663-9195
2416 Brentwood, Hutchinson	
<b>Good Samaritan Village</b>	620-314-4595
810 E. 30th, Hutchinson	
<b>Mennonite Friendship Communities</b>	620-663-7175
600 W. Blanchard, South Hutchinson	
<b>Prairie Sunset Home</b>	620-459-6822
601 East Main, Pretty Prairie	
<b>Sunshine Meadows</b>	620-543-2251
400 S. Buhler Rd, Buhler	
<b>Wesley Towers</b>	620-663-9175
700 Monterey Place, Hutchinson	

### **Noel Lodge — Emergency Lodging (Shelter)**

400 West 2nd, Hutchinson  
Opens at 5:00p.m  
620-259-7769

## ***Housing (continued)***

**Assisted Living** is a collective living arrangement with personal care, and assistance with daily tasks (bathing, dressing and medications, etc.) as needed.

<b>Legend of Hutchinson</b>	620-663-9195
2416 Brentwood, Hutchinson	
<b>Good Samaritan Village</b>	620-314-4595
810 East 30th, Hutchinson	
<b>Mennonite Friendship Communities</b>	620-663-7175
600 W. Blanchard, South Hutchinson	
<b>Prairie Sunset Home</b>	620-459-6822
601 East Main, Pretty Prairie	
<b>Sunshine Meadows</b>	620-543-2251
400 S. Buhler Rd., Buhler	
<b>The Arbors</b>	620-708-4256
1704 East 23rd, Hutchinson	
<b>Waldron Place</b>	620-708-4256
1700 East 23rd, Hutchinson	
<b>Wesley Towers</b>	620-663-9175
3600 Dartmouth, Hutchinson	
<b>Pleasant Hills</b>	620-665-6639
2500 Pleasant Hills Pkwy, Hutchinson	

## ***Housing (continued)***

**Nursing Care** is a long-term care facility which provides nursing on a temporary or permanent basis.

1. **Skilled Care** is provided by licensed nursing personnel, available on a 24-hour/day basis, and provided under the general direction of a physician. Also provided is skilled rehabilitation services like physical, occupational & speech therapy.

<b>Good Samaritan Village</b>	620-314-4595
810 East 30th, Hutchinson	
<b>Hutchinson Health &amp; Rehab</b>	620-662-0597
2301 N. Severance, Hutchinson	
<b>Mennonite Friendship Communities</b>	620-663-7175
600 West Blanchard, So. Hutchinson	
<b>Prairie Sunset Home</b>	620-459-6822
601 East Main, Pretty Prairie	
<b>Hutchinson Regional Medical Center</b>	620-665-2000
1701 East 23rd, Hutchinson	
<b>Sunshine Meadows</b>	620-543-2251
400 South Buhler Road, Buhler	
<b>Wesley Towers</b>	620-663-9175
700 Monterey Place, Hutchinson	

## ***Housing (continued)***

**2. Intermediate Care** is similar to skilled care; not for an acute medical condition and requires 24 hour licensed personnel.

<b>Good Samaritan Village</b>	620-314-4595
810 East 30th, Hutchinson	
<b>Hutchinson Health &amp; Rehab</b>	620-662-0597
2301 North Severance, Hutchinson	
<b>Mennonite Friendship Communities</b>	620-663-7175
600 West Blanchard, So. Hutchinson	
<b>Prairie Sunset Home</b>	620-459-6822
601 East Main, Pretty Prairie	
<b>Sunshine Meadows</b>	620-543-2251
400 South Buhler Rd, Buhler	
<b>Wesley Towers</b>	620-663-9175
700 Monterey Place	

**Hutchinson Community College***1300 N. Plum, Hutchinson**Admissions Office 620-665-3535**Mon. - Fri. 8:00a.m. to 5:00p.m.*

**Purpose:** Provides educational opportunities for all persons in a range of courses and non-credit options.

**Services:** College credit courses, credit hour discounts for persons over 60, Adult Basic Education, and preparation for GED testing, online education and non-credit courses.

**How to Apply:** Contact office for Details.

**Funding Source:** Federal, State, Local, Tuition

***Hutchinson Meals on Wheels, Inc.***

*700 Monterey Place, Hutchinson*

*620-665-5711*

*Mon. - Fri. 7:30a.m. to 12:30p.m.*

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**Purpose:** Provides hot meals to home-bound individuals.

**Services:** Delivery of hot meals to recipients five days a week, except major holidays. Special diet meals are available.

**How to Apply:** Telephone or referral from agency.

**Eligibility Requirements:** Resident of Hutchinson. Recipients must be home-bound, handicapped or unable to prepare their own meals.

**Funding Source:** Fees, Reno County Department of Aging, United Way of Reno County, and donations.

**Hutchinson Public Library**  
901 N. Main, Hutchinson  
620-663-5441 [www.hutchpl.org](http://www.hutchpl.org)  
Mon. - Thurs. 10:00a.m. to 8:00p.m.  
Fri. - Sat. 10:00a.m. - 6:00p.m.

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**Purpose:** Meeting our citizens' needs for reading, learning, and information.

**Services:** Business: (ext. 114) Meeting rooms, memorial/honor books.  
Children's: (ext. 145) Family story times, craft times, computers.  
Public Services: (ext. 116) Books, videos, art, books on tape, magazines, cassettes, CDs, and voter registration.  
Outreach Service: (ext. 116) Delivery of library materials within the city limits to persons who are homebound.  
Reference/Information: (ext. 137) Answering questions in person, by phone, fax (663-1583), or e-mail ([reference@hutchpl.org](mailto:reference@hutchpl.org)). Tax forms, adult education, public use equipment.  
Special Services: Video eye for visually impaired, Adult education (ext. 143), Makers Space (ext. 133)

**Homebound Outreach Program:** call 663-5441 for details.

Application is required for a library card.

**Funding:** Federal, State, and Local taxes; private donations



## ***Hutchinson Regional Medical Center***

*1701 East 23rd, Hutchinson  
620-665-2000*

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**Purpose:** Hutchinson Regional Medical Center is an acute care, not-for-profit hospital with 200 acute care beds and 11 skilled nursing beds.

**Services Include:**

Information	665-2000
Physical Therapy	665-2104
Occupational Therapy	665-2104
Speech Therapy	665-2104
Rehabilitation	665-2104
Cancer Treatment Center	665-1212
Social Services	665-2470
DaVita Dialysis Center	728-0440
Dialysis—Outpatient	665-3172
Heart & Vascular Services	665-2061
Psychiatric Center	665-2324
Lifeline*	665-2473

\*Lifeline is a personal emergency response system that provides a feeling of security for individuals in their home.

**KANSASWORKS Hutchinson***609 E. 14th Avenue, Hutchinson**Phone: 620-665-3559**Fax: 620-728-8161*

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Kansas Local Area I Workforce & Kansas-Works Hutchinson is a one stop center for conducting a job search, getting help with resume writing, and honing interviewing skills. High definition video conferencing equipment is available for interviewing. Services for the adult and dislocated worker programs include:

Assessment of skills, aptitudes & abilities,  
Career planning, Work experience,  
On-the-job training, Skills upgrading, Job  
Search Assistance, Resume & Interview  
Preparation, Job Referrals, Case  
Management & Career Counseling,  
Individual Employment Plan Development,  
Out of Area Interview Assistance,  
Relocation Assistance Workshops, GED  
or Alternative Diploma, Supportive  
Services during Training and Follow-up  
Services.

***Information and Referral  
Reno County Dept. of Aging  
120 W. Ave. B, Hutchinson  
620-694-2911  
Mon - Fri 8a.m. - 12p.m. 1-5p.m.***

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**Purpose:** Provides a centralized source of information on services available to older persons in Reno County.

**Services:** Information and referral as needed for individuals and/or groups with various types of information concerning social service agencies, health care, etc. as well as linking people with appropriate agency or service. Follow-up is provided.

**Eligibility Requirements:** Reno County resident and 60 years of age or older

**Fees:** None, Donations are accepted

**Funding Source:** Reno County Elderly Mill Levy funds, Older Americans Act sub-contract grant funding through the SCKAAA-ADRC.

***Interfaith Housing  
& Community Services Inc.***

*1326 East Ave. A, Hutchinson*

*620-662-8370*

*Mon. 9a.m.-5p.m., Tues.-Thurs. 7:30a.m.-5p.m.*

*Fri. 8a.m. - 12p.m.*

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**Purpose:** Provides housing repair/rehabilitation service to low-income homeowners; assists persons who are qualified to purchase homes through down-payment grants, low-interest loans, loan guarantors, or combination; builds low-cost housing for qualified persons; assist low income renters through development of rental projects budgeting.

**Service:** Repairs/rehabilitates homeowner occupied residences; Assists persons with a first time home purchase; and offers volunteer opportunities in home repair area.

**How to Apply:** Call I.H.S. Office.

**Eligibility:** Varies with each service.

**Fees:** No fee, except a \$30.00 application fee for first time home buyers only.

**Funding Source:** Local, private donations, federal grants, and Reno County Department of Aging.

## ***Kansas Advocates For Better Care***

*536 Fireside Court, Suite B, Lawrence KS 66049*

*Phone: (785) 842-3088*

*Toll-free: (800) 525-1782*

*info@kabc.org*

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**Purpose:** To Advocate for Quality Long-Term Care in Kansas

**Services:** Advocacy, educational publications, service reports, meetings and training. Assists older adults and families learn about long-term care options at home, in assisted living, and nursing facilities as well as issues affecting the quality of care. Topics include: care options, financing care, inspection reports for local facilities, elder abuse, neglect and exploitation etc.

**How to Apply :** Call Toll-free number (800) 535-1782 or visit website: [www.kabc.org](http://www.kabc.org)

**Fees:** None - Donations accepted

**Funding Source:** Not-for Profit Organization operated through Endowments and donations.

***Kansas Commission on Veterans  
Affairs***

*1625 East 30th Hutchinson*

*Phone: 620-662-7131 or 665-8647*

*Fax: 620-665-1008*

*www.kcva.ks.gov*

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**Purpose:** Assistance with veterans benefits.

**Services:** For veterans and their surviving dependents :

1. Service-connected disability payments
2. Non-Service-connected disability payments
3. Service-connected death compensation
4. Non-service-connected death pension
5. Educational benefits for dependents of deceased/disabled veterans; aid and attendance; burial flag; burial expenses; headstone and memorial marker; loans; civil service preference

**Eligibility:** Dependent on extent of disability:

**Level 1** Low income persons who meet the eligibility guidelines will receive the basic benefit amount.

**Level 2** Eligible persons who are housebound will be eligible for increased benefits.

**Level 3** Highest benefits provided to those in need of regular "aid & allowance" ie: nursing home.

## ***Kansas Department of Children and Family Services***

*1700 E. 11th Ave., Hutchinson*  
**620-663-5731 1-800-766-3777 TDD**  
*Fax: 620-663-7868 · dcf.ks.gov*

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### **ADULT PROTECTIVE SERVICES**

**Purpose:** Intervention activities directed toward safeguarding the well-being and general welfare of adults in need of protection. Intervention is available to adults who are unable to protect themselves and who need assistance in dealing with abusive, neglectful, or exploitative situations.

**Services:** Adult Protective Services Social Workers investigate reports and provide protective services to adults residing in the community, adults residing in facilities licensed/certified by DCF and to adults residing in adult care homes and other facilities licensed by the Kansas Department of Health and Environment. Emergency Support Services and Guardianship and Conservatorship services are also provided.

**How to Apply:** Contact Agency for Appointment - 620-663-5731  
Hotline #1-800-922-5330

**Funding Source:** State and Federal.

***Kansas Legal Services  
Reno County Courthouse***

*206 West 1st, Hutchinson*

*620-694-2955*

*Mon - Fri 9a.m. - 5 :00p.m.*

*KansasLegalService.org*

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**Purpose:** Provides legal services for Reno County residents of low income age 60 and over.

**Services:** Legal advice and representation as appropriate, eg: social security issues, landlord/tenant issues, domestic relations, division of assets, estate planning, Medicare/Medicaid, Powers of Attorney & Last Wills and Testaments.

**How to Apply:** Application is taken by phone from 7:30a.m. to 5:00p.m. For seniors over age 60, call toll free 1-800-723-6953.

**Eligibility:** For low and moderate income individuals and families.

**Funding Source:** City, County, United Way, Kansas Legal Services, Inc., SCKAAA—Older American's Act.



**Long-Term Care OMBUDSMAN**

900 SW Jackson, Ste. 1041 Topeka KS

785-296-3017

Toll-free 877-662-8362 (Kansas Only)

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**Purpose:** Improve the quality of life for residents of long-term care facilities across the state by recruiting and overseeing the efforts of volunteer long-term care ombudsmen who advocate for the health, safety, and rights of residents of long-term care facilities in Kansas.

**Services:** Advocate for residents of long-term care facilities; protect the civil and human rights of elderly persons in long-term care facilities; objectively investigate complaints and work to resolve problems.

**How to Apply:** To become a volunteer, contact the OMBUDSMAN office at the telephone number above.

**When to Call an Ombudsman:**

- If you suspect abuse, neglect, or exploitation of a long-term care resident
- With questions or concerns about:  
Medicaid coverage, Resident Rights, Transfer or Discharge
- To seek information about long-term care facilities

**Funding Source:** Federal & State funds.

**PrairieStar Health Center**  
2700 East 30th Ave., Hutchinson  
620-663-8484  
Mon. - Fri. 8a.m. to 6p.m.

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**Purpose:** Provides affordable quality health care and prevention services.

**Services:** Comprehensive medical and dental services, select eye services, and laboratory for people of all ages. Includes diabetes and other chronic illness, prescription drug assistance, select mental health services, nutrition and health education. Appointments are usually available within 24 hours for minor illness or injury.

**How to Apply:** Call Prairie Star Health Center.

**Eligibility Requirements:** Patients without insurance are welcome. Most types of insurance, Visa and MasterCard are accepted. A sliding fee scale based on annual income and family size is available.

**Funding Source:** Prairie Star Health Center is a Non-profit Federal Qualified Health Center (FQHC) grant recipient.

## **Prairie View**

*1-800-992-6292*

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**Purpose:** Provides a full range of older adult mental health services that help older adults lead happy, productive lives.

**Services:** Individual, family and group therapy; psychological evaluation; psychiatric services; Alzheimer's disease assessment and counseling; memory screening; driving evaluations; support groups; substance abuse assessment and counseling; community education and workshops; consultation; partial and inpatient hospitalization available in Newton.

24 hr emergency/info. line: 1-800-362-0180

**How to Apply:** Contact Prairie View.

**Fees:** Most services covered by private insurance, including Medicare.

**Funding Source:** Sponsored by the Mennonite churches, grants, third party reimbursement and donations.

## ***Recreational Facilities***

### ***Senior Centers***

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**The Delos V Smith, Sr. Center** 620-662-0111  
101 West 1st, Hutchinson

#### **SENIOR CENTERS**

Abbyville Senior Center, Abbyville 620-286-5238  
Arlington Senior Center, Arlington 620-538-2818  
Buhler Adult Community Cntr, Buhler 620-543-6858  
Elmdale 50+ Center, Hutchinson 620-663-2811  
Haven Senior Center, Haven 620-465-3476  
Nickerson Senior Center, Nickerson 620-422-5981  
Prairie Senior Center, Pretty Prairie 620-459-6572  
Sylvia Senior Center, Sylvia 620-899-6988  
Turon Senior Citizens Cntr, Turon 620-727-1299

**Purpose:** Furnish a meeting place for senior citizens for social, recreational, and educational activities.

**Services:** Varies with each facility.

**Hours:** Varies with each facility.

**Eligibility:** Varies with each facility.

**Reno County Area Transit (Rcat)**

120 W. Ave. B, Hutchinson

620-694-2913, 694-2912 TTY,

Mon.- Fri. 8:00a.m.-5:00p.m., Sat 9:00a.m.-2:00p.m.

**Purpose:** First Come First Serve General Public Transportation.

**Services:** Fixed Route and ADA Paratransit bus transportation in Hutchinson and South Hutchinson. On Demand van service in greater Reno County. All vehicles are ADA compliant.

<b>Route Fees:</b>	<b>City</b>	<b>County</b>
Seniors (60 plus)	\$ .50	\$2.00/\$4.00
Adults (19-59)	\$1.00	\$4.00/\$8.00
Disabled	\$ .50	\$2.00/\$4.00
Children (6-18)	\$ .50	\$2.00/\$4.00
Students (19+)	\$ .50	NA

**Paratransit** \$2.00 per trip  
For ADA eligible passengers—must apply  
Call 620- 694-2913

**Demand Response** \$2.00 per trip  
Call 620-694-2913 to schedule a ride

Children under 5 years of age ride free with a paying passenger.

## ***Reno County Department of Aging***

*120 W. Ave. B, Hutchinson*

*620-694-2911*

*Mon.-Fri. 8:00a.m.-12:00p.m. 1:00p.m.-5:00 p.m.*

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**Purpose:** To provide a centralized source of information, education and referrals which enable age 60 and older and those who care for them to make informed decisions regarding Medicare, available services, agency selection, healthy active aging and future planning.

**Services:** Educational group meetings or one-on-one consultation concerning health care, support services, housing decisions, maintaining and supporting independence, healthy active aging and emerging topics of concern to older adults.

**Eligibility:** Resident of Reno County age 60 or older and those who care for them.

**Funding Source:** Reno County Elderly Mill Levy funds, Older Americans Act subcontract grant funding through the SCKAAA-ADRC.

***Reno County Extension Office***

*2 West 10th, South Hutchinson*

*620-662-2371*

*Mon - Fri 8a.m. - 5p.m.*

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**Purpose:** Provide the residents of Reno County with practical, non-biased, research-based, information of a variety of subjects.

**Services:** Personal consultation, educational programs, workshops, publications, videos and newsletters.

**Topics include:** financial management, healthy eating, parenting, basic life skills, later life issues, clothing and textiles, food safety, agriculture technology, forage management, wildlife management and control, plant and soil nutrient management, home and market gardening, yard waste recycling, youth gardening, 4-H, county fair, youth leadership development, and after-school programs.

**Application Procedure:** None required except for enrollment in special classes.

**Fees:** None except for special classes or certain publications.

**Funding:** County, State and Federal.

***Friends in Action Program***  
***Friends in Action Shopping Team***

*HCC, Davis Hall-815 N Walnut*

*Mail: 1300 N Plum, Hutchinson*

*620-665-4960*

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**Purpose:** Friends in Action matches caring volunteers with isolated elderly persons in need of companionship

**Services:** Staff matches Friends in Action volunteers with elderly individuals in need of companionship. Volunteers provide regular weekly friendly visits.

**Friends in Action Shopping Team:** Volunteers are matched with homebound seniors to provide grocery shopping twice per month.

**Application Procedure:** Call to schedule an appointment to complete an application and begin the interview process.

**Fees:** None.

**Funding:** Hutch CC, United Way and donations.



## **Reno County Food Bank**

*700 N Walnut, Hutchinson*

*620-665-4076*

*Mon. - Fri. 1p.m. - 4p.m.*

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**Purpose:** Provides food for families in need of emergency assistance.

**Services:** Three day supply of food in emergency situations.

**How to Apply:** All persons seeking Food Bank assistance must be screened by a Salvation Army social worker. Call to make appointment for the food bank.

**Eligibility:** Resident of Reno County; insufficient funds to adequately supply food for family needs.

**Fees:** None.

**Funding Source:** Donations of food and money from churches, clubs, organizations and interested persons in the community.

***Reno County Health Dept.***  
***209 West 2nd St, Hutchinson***  
***620-694-2900 or TDD 694-2925***

Mon. - 7:30am - 12pm; 1-6pm

Tues. - 7:30am - 12pm; 1-6pm

Wed. - 9am - 12pm; 1-6pm

Thurs. - 7:30am - 12pm; 1-6pm

Friday - 7:30am - noon

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**Purpose:** To provide public health services that assist Reno County citizens to prevent disease, maintain health, protect the environment, and promote wellness.

**Older Adult Health Programs**

- Adult Immunizations
- Homemaking services
- Bathing assistance
- Light grocery shopping
- Laundry assistance
- Medication set-up

**Foot Care Clinics and In-home foot care** offered to assist elderly with toenail care and grooming in order to help maintain healthy feet. Appointments are required. Call 620-694-2900 to schedule an appointment.

## *Reno County Health Dept. (continued)*

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### **Stepping On Program**

Stepping On is a program that has been researched and proven to reduce falls in older people. Workshops are led by a Certified Registered Nurse and a peer leader. For more information or to sign up please call 620-694-2900.

**Chronic Disease Screening/  
Monitoring:** Screening tests are Available. Call for appointments.

**Fees:** Most services have a charge but reduced fees may be available.

**Funding Source:** Federal, State, and local grants, Elderly Mill Levy funds, Reno County Department of Aging, Ad valorem tax and fees for service.

## ***Retired Senior Volunteer Program & Volunteer Action Corps***

*HCC, Davis Hall, 815 N. Walnut*

**620-665-4960**

*Mon - Fri 8:00a.m. - 5:00p.m.*

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**Purpose:** To match the time, talents and experience of persons age 55 and over with non-profit and governmental organizations in need of volunteers. Varied volunteer assignments allow for interests, skills and time schedules to best be met.

**Services:** Staff matches volunteers with agencies in need of assistance, provides secondary excess insurance coverage for volunteers while on assignment, and provides volunteer recognition activities.

**How to Apply:** Call to schedule an appointment to complete an application form and visit with a staff member about available volunteer opportunities.

**Funding Source:** AmeriCorps, HutchCC, Reno County Dept. of Aging, United Way, donations.

## ***The Salvation Army***

*700 N Walnut, Hutchinson*

*620-663-3353*

*Mon. - Fri. 8:30a.m. to 5:00p.m.*

*Closed 12p.m - 1p.m.*

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**Purpose:** To provide those in need with assistance to meet basic needs and provide social and spiritual support through The Salvation Army services and activities or by referral to other agencies,

**Services:** Food, shelter, clothing, counseling, budget counseling, fan program, school supplies, and Screening for the Reno County Food Bank and Emergency Energy Fund, medications, special needs, transportation assistance, Christmas distribution, and payee program.

**How to Apply:** Contact agency for appointment.

**Eligibility:** Varies with each program and need.

**Funding Source:** United Way of Reno County, Governmental grants, sales, and donations.

**Social Security Administration**

*811 East 30th, Ste. A, Hutchinson*

*Toll-Free 1-877-846-8333*

*Monday - Friday 9a.m. - 4p.m.*

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**Purpose:** Establishes entitlement for the payment of Retirement, Survivors, Disability, Medicare and Supplemental Security Income (SSI) benefits.

**Services:** Provides benefits to retired workers, disabled, dependents/survivors of retired, disabled or deceased workers; SSI payments available to aged, disabled, blind persons with limited income/assets.

**How to Apply:** Call for an appointment or go to [www.socialsecurity.gov](http://www.socialsecurity.gov).

**Eligibility:** Varies depending upon program: 62 or older, insured under Social Security and plan to retire; Within three months of age 65 whether retiring or not; Someone in your family dies; You, your spouse, your dependent children suffer permanent kidney failure; Unable to work due to illness or injury that is expected to last a year or longer; A widow or widower may file at age 60.

**Funding Source:** Federal Social Security Act.

## ***Volunteer Income Tax Assistance (VITA)***

*The Volunteer Center of Reno County  
815 N. Walnut, Hutchinson  
620-665-4960*

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**Purpose:** Assists taxpayers in the preparation of simple federal/state income tax returns and Kansas Homestead Tax refund applications.

**Services:** Prepare and electronically file simple federal & state income tax returns for low to moderate income households.

**Hours:** **VITA assistance is available during tax season only. Call for hours.**

**How to Apply:** Bring income, expense records, Photo ID & Social Security cards for all claimed on the return. Bring a copy of last year's return, if available.

**Eligibility:** Elderly, disabled, and low to moderate income individuals needing assistance.

**Funding Source:** IRS, United Way. Oversight provided by The Reno county Volunteer Center staff.

**Weatherization Grant Program**  
**So. Central Ks Economic Development District**  
**SCKEDD.org**  
530 E. 30th, Hutchinson KS 67502  
**620-259-6544**  
Fax: 620-508-2042

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**Purpose:** Assists low income individuals to make their homes more energy efficient.

**Services:** As needed, furnaces/heaters and water heaters are checked for proper operation and repaired; houses are tested for air leaks, leaks repaired or sealed; walls are insulated; attics are insulated and vented. New furnaces can be installed in owner-occupied homes.

**How to Apply:** Telephone SCKEDD office

**Eligibility:** Based upon any one these:

1. Household income is at or below 60% of state-wide median income
2. A member of the household (during most recent 12 months) received supplemental security income
3. A member of household (during most recent 12 months) received temporary assistance to needy families.
4. Home owners and eligible renters (landlord must give permission and sign an agreement to be eligible to apply).

**Funding Source:** Depts. Of Energy and Health & Human Services.



## Toll-Free Numbers

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### **Aging Information**

Elder Abuse Hotline	800-842-0078
KS Dept. for Aging & Disability Services	800-432-3535
Reno County Dept. of Aging	620-694-2911
Talking Books	800-362-0699

### **Consumer Matters**

Consumer Credit Counseling	800-251-2227
Consumer Product Safety	800-638-2772
Eldercare Locator	800-677-1116
Elder Law Hotline	888-353-5337
Kansas Attorney General's Office	800-432-2310

### **Insurance & Tax Matters**

Kansas Dept. of Revenue (Tax Refund Line)	800-894-0318
Kansas Insurance Commissioner	800-432-2484
Medicare	800-633-4227
Medicare Fraud Hotline	800-432-3913
Senior Health Insurance Counseling of Kansas (SHICK)	800-860-5260 620-694-2911

### **Government**

Kansas Governor's Office	877-579-6757
Social Security Administration	800-772-1213
South Central Ks Area Agency on Aging & Disability Resource Center	620-442-0268
State Treasurer (Unclaimed Property)	800-432-0386

## *Toll-Free Numbers*

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### **Health**

Alzheimer's Help Line	800-272-3900
American Diabetes Assoc.	800-342-2383
American Heart Association	800-242-8721
American Lung Association	800-586-4872
Arthritis Foundation-KS Chapter	316-263-0116
Cancer Information Services	800-422-6237
Huntington Disease Society	800-345-4372
Hutchinson VA Outpatient Clinic	888-878-6881 ext 41100
Kansas Advocates for Better Care <i>(Information on Kansas Nursing Homes)</i>	800-525-1782
Kansas Commission for the Deaf & Hard of Hearing	785-368-8034
National Asthma Center	800-222-5864
National Eye Care Project	800-222-3937

### **Other**

Kansas Relay Center-TDD	800-766-3777
Long-term Care Ombudsman	877-662-8362
Make a Difference Network	800-332-6262
National Fraud Hotline	800-876-7060
Veterans Affairs (Wichita)	800-827-1000

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Thank you for using this directory of resources  
for Reno County.

If we can be of further assistance  
please feel free to contact us.

620-694-2911

The Reno County Department of Aging

**Emergency Numbers**

- Ambulance . . . . . 911
- Fire – To report . . . . . 911
- Hutchinson Police / Sheriff . . . . . 911
- Crisis Management . . . . .620-665-2299  
or 1-800-794-0163 (toll free)
- Poison Information  
Control Center . . . . .1-800-332-6633
- Adult Protective Services. .1-800-922-5350

**Often Used Numbers**

- Reno Co. Dept. of Aging . . .620-694-2911
- Hutchinson City Office . . . . 620-694-2619
- Hutchinson Regional Medical Center  
1701 East 23<sup>rd</sup> . . . . .620-665-2000
- Reno County Clerk . . . . .620-694-2934

## **Useful Internet Web Sites**

Centers for Medicare/Medicaid Services [www.cms.gov](http://www.cms.gov)

Social Security Online [www.ssa.gov](http://www.ssa.gov)

Medicare and You [www.medicare.gov](http://www.medicare.gov)

Kansas Department for Aging  
& Disability Services [kdads.ks.gov](http://kdads.ks.gov)

Kansas Insurance Dept. [www.ksinsurance.org](http://www.ksinsurance.org)

KS. Dept. for Children & Families [dcf.ks.org](http://dcf.ks.org)

Reno County [renogov.org](http://renogov.org)

City of Hutchinson [hutchgov.com](http://hutchgov.com)

Kansas Advocates for Better Care [www.kabc.org](http://www.kabc.org)



**Rcat**

Fixed Route & Specialized Transportation

120 West Avenue B  
Hutchinson, Kansas  
**620-694-2913**  
[www.renogov.org/rcat](http://www.renogov.org/rcat)

Hours of Operation  
Monday – Friday  
8:00a.m. – 5:00p.m.  
Saturday  
9:00a.m. – 2:00p.m.



***Rcat*****620-694-2913****First Come First Served General Public Transit****Fixed Route**

Fixed Route buses provide hourly transportation through out the cities of Hutchinson and South Hutchinson.

**Paratransit**

Door-to door bus service for ADA eligible passengers within a 3.5-mile radius of the Hutchinson / South Hutchinson city limits. To apply individual must meet one or more ADA eligibility requirement.

- Can't navigate the transit system independently
- Needs an accessible vehicle
- Obstacles prevent reaching the bus

**Demand Response / Specialized Transportation**

Door to door scheduled trips. Buses or vans provide Paratransit service and service to able citizens throughout Reno county. Call for information.

## ***Grocery Shopping & Delivery Service***



**Free** grocery service to Rural Reno County residents over age 60.

### **EASY AS 1.2.3!**

1. A volunteer contacts you for your grocery list.
2. We do the shopping for you!
3. Your groceries are delivered to your door.

**For Details Please Contact  
Reno County Department of Aging  
620-694-2911**





### **Frequently Asked Questions**

**Q. How often will I be able to get delivery service?**

A. Delivery is available the first and third week of each month. (dates are subject to change)

**Q. Can I choose the grocery store?**

A. At this time, all shopping will be done at a Dillon's Store in Hutchinson, Kansas.

**Q. How do I pay for the groceries?**

A. Payments can be made by check. (Checks are made out to Friends in Action.)

**Q. How will the volunteer shopper know what brands and products I usually buy?**

A. The Volunteer Center/Friends in Action volunteer grocery list caller will work with you to customize your order so you will receive the items you want.

**Q. How does my payment get to The Volunteer Center/Friends in Action program?**

A. A volunteer shopper will fill your order and pay for it with a charge card owned by The Volunteer Center. When your groceries are delivered, you receive the receipt from the volunteer and pay the Volunteer Center with a check. The volunteer takes your payment and a copy of the receipt back to The Volunteer Center.

**Q. How do I know the volunteers are trust worthy?**

A. The Volunteer Center performs a thorough background check on all volunteers.

*Notes*

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Need to change your Medicare Part D?  
Make an appointment with us after  
September 15th for Open Enrollment  
October 15th - December 7th.

**Reno County Department of Aging  
120 W. Avenue B  
Hutchinson, Kansas  
620-694-2911**

<p>An important message from Medicare</p> <p><b>Medicare Open Enrollment October 15 – December 7 Tell your friends.</b></p>	
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## Notes

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**Reno County Department of Aging**  
**120 W. Avenue B**  
**Hutchinson, Kansas**  
**620-694-2911**

An important message from Medicare

**Medicare Open Enrollment**  
**October 15 - December 7**  
**Tell your friends.**





**County-Wide  
First Come First Served  
General Public Transportation  
Paratransit Mon-Friday  
Fixed Route Service Mon-Friday  
Demand Response Service-Saturday**

*Our buses are ADA Compliant*

Ride with us to:

- Medical Appointments
- Shopping & Dining
- Work & School
- All towns in Reno County



**Rcat**

Call 620-694-2913

120 West Ave B  
Hutchinson, Kansas 67501

This project funded in part by the  
KDOT Public Transportation Program

**Reno County Department of Aging**

